Direct Links

Easy, instant access for course participants!

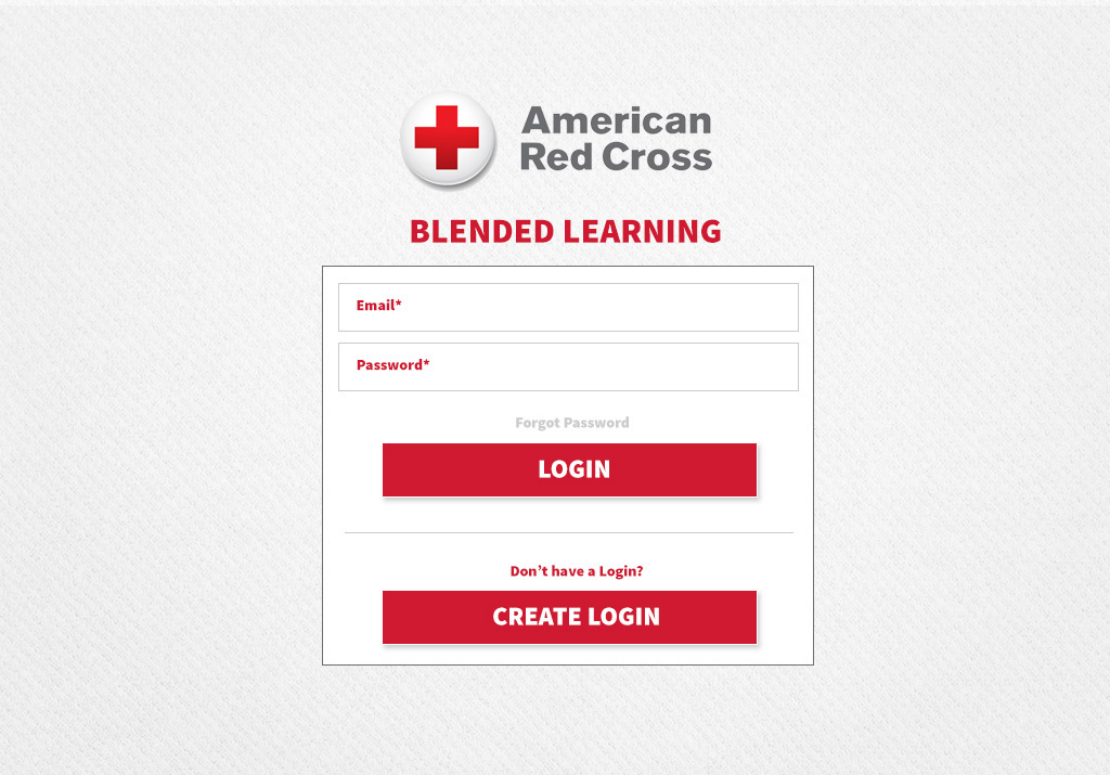
Last Update: July 5, 2016

American Red Cross

Direct Link Experience

- ✓Universal link you can share with participants and they can begin the online training immediately
- ✓Participant self-service to quickly, easily create an account that allows them to access when and where they want including the ability to save their progress and come back
- ✓Variety of methods for participants to prove they completed the online session without course completion reports

Initial Screen: Login or Create Account

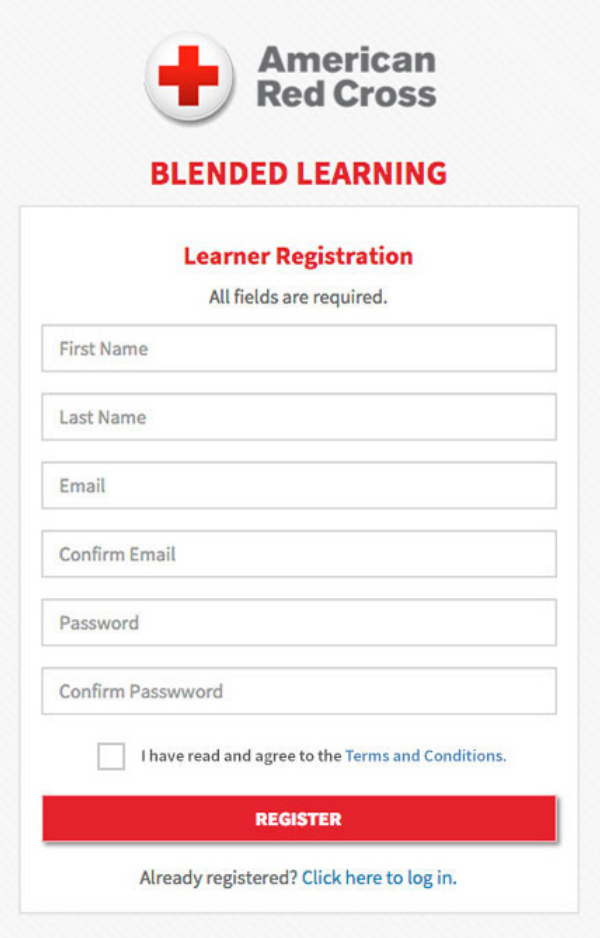


The Direct Link will take the user to the LOGIN/CREATE LOGIN portal

- First time users will select the "Create Login" button (see next screen)
- Returning users will login with their existing credentials
  - Users who cannot remember their password can select "Forgot Password" And password reset information will be sent to the email provided in the forgot email prompt, if valid. If not valid, user will be asked to enter email again.

After selecting "login," the Student will automatically be taken to the course launch screen.

Create Account



First-time users

First-time users will fill in the registration information needed to create a login and select the "Register" button

Required information to enter includes:

- First Name
- Last Name
- Email (enter twice)
  - If emails don't match, users will get error notification
- Password (enter twice)
  - If passwords don't match, users will get error notification

User will be required to check "I have read and agree to the Terms & Conditions" which links to this page: http://www.redcross.org/terms-of-use

After selecting "Register," the Student will automatically be taken to the course launch screen (See Launch Screen section below)

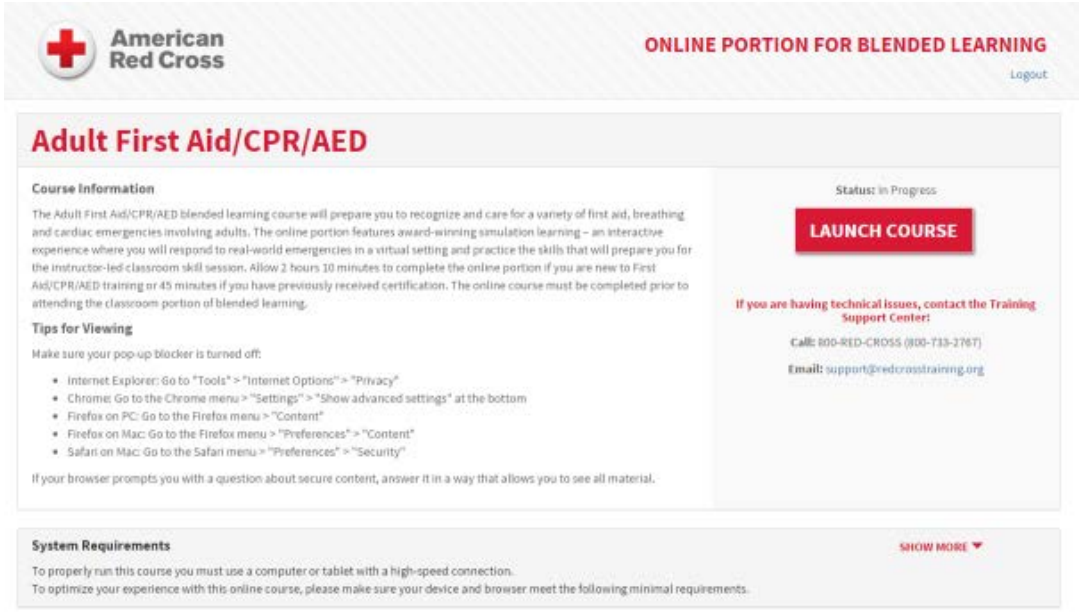
The user will also receive an email confirming their account creation.

Note:

Students must use unique email addresses when creating accounts since the email will also be the Student's username.

Student emails will not be used for marketing or any other communication unless relevant to using the Direct Links platform.

Launch Course: Default



Once logged in, student can logout at anytime by clicking “Logout” shown at top right. Once done, user will need to log back in.

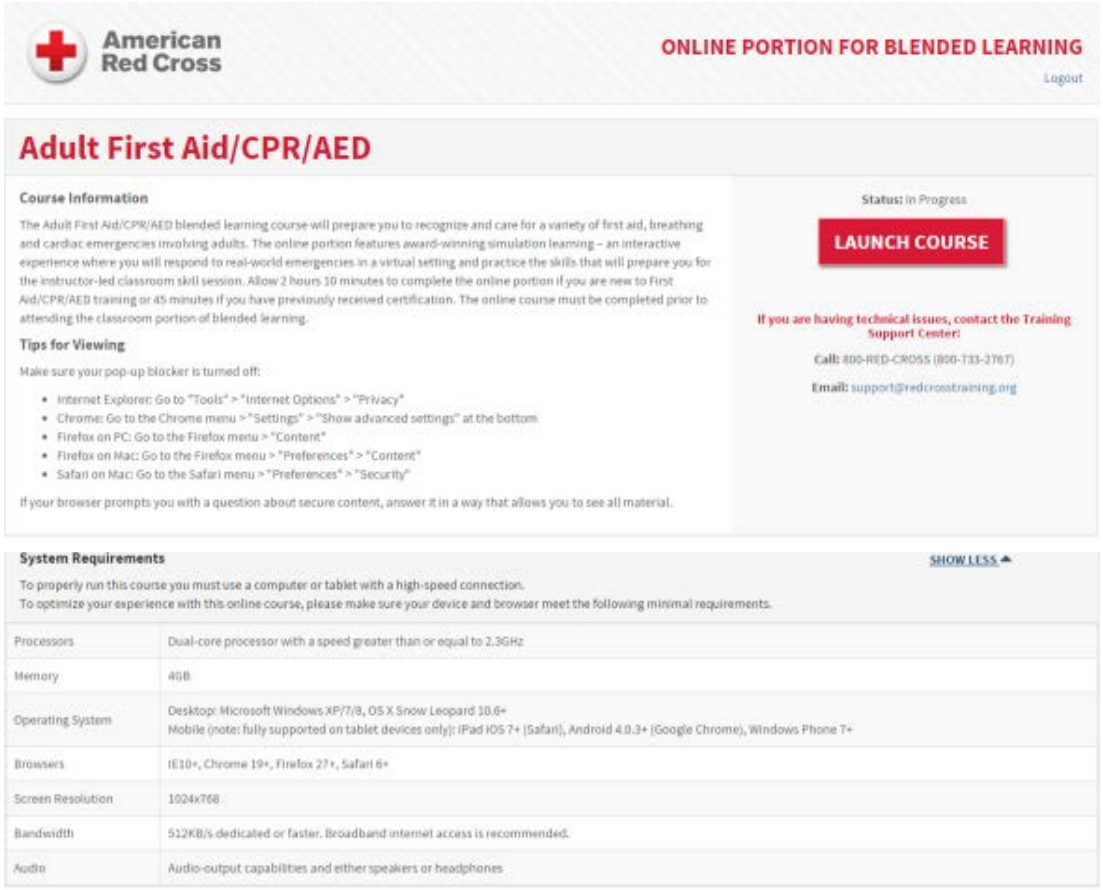
Default state of this page displays course description, tips for properly running the course, completion status (Incomplete by default, Complete once completed) and help information (TSC contact info: 800-REDCROSS and support@redcrosstraining.org)

Expanded view displays list of full system requirements (see next slide).

Upon selecting Launch Course, the specific course tied to the link they were supplied will launch in a separate window (see next slide).

Should the Student close the course and return at a later time, they should use the original link provided by the CLIENT to return to the course. Progress will resume from where the Student left off.

Launch Course: Expanded View



System Requirements section reveals when user clicks "Show More" (see previous slide).

"Show More" becomes "Show Less" so user can minimize system requirements section if desired.

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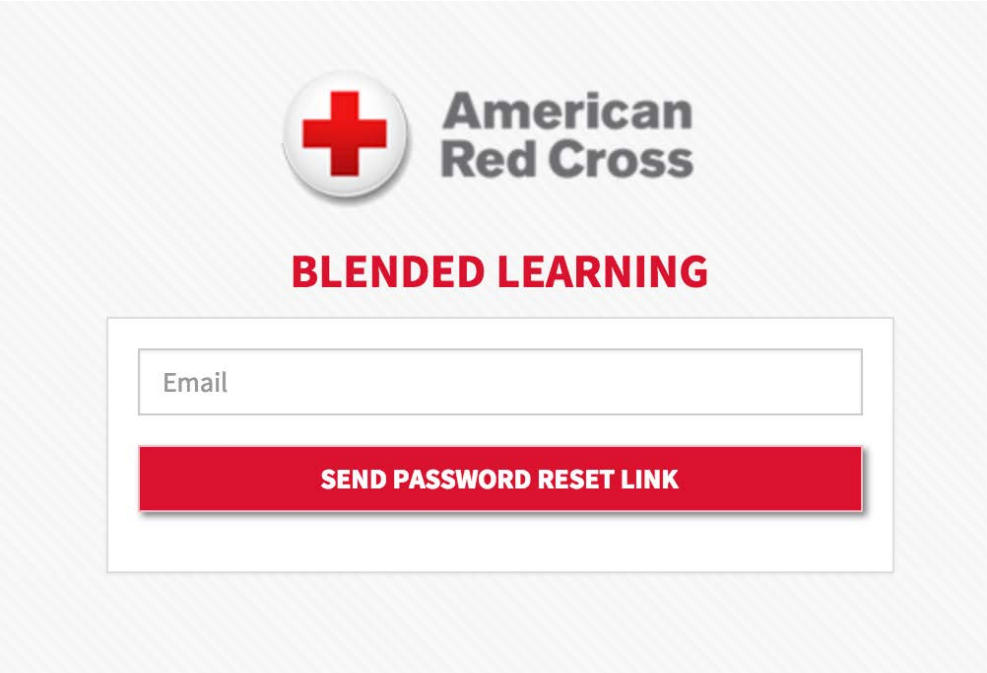
ONLINE PORTION FOR BLENDED LEARNING
Logout
American Red Cross – Adult First Aid/CPR/AED - Google Chrome
redcrosslearning.com/course-bin/workplace-html/app/index.html?map=e
CPR/AED
FIRST AID
LEVEL 1 2 3
SHOW LESS

Direct Link Student Verification

3 Ways to Provide Student Online Completion

- Student prints out the online completion verification notice and brings it to class.
- Student shows the email confirmation received upon completion of the online portion to the instructor (i.e. show on mobile phone, other device or via printed copy).
- Student logs in to their account on their mobile phone to show the instructor the completion status next to the course name that appears when the learner completes the online portion.

Password Reset

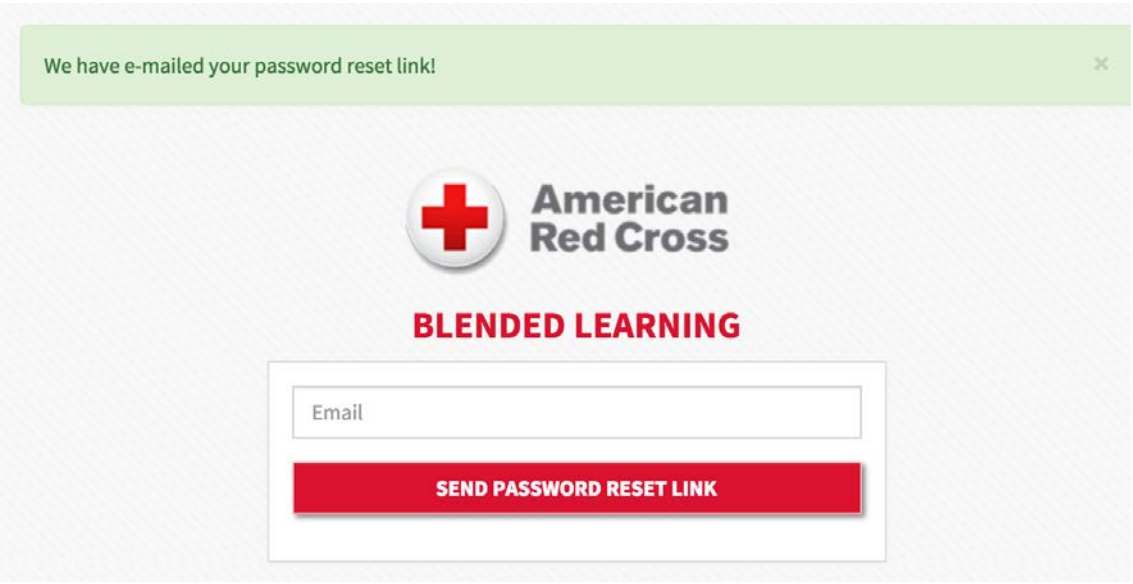


For those who do not remember their password, they can select the “Forgot Password” link on the Direct Links portal login screen.

They will be prompted to enter their email address. They will then be emailed a link to reset their password.

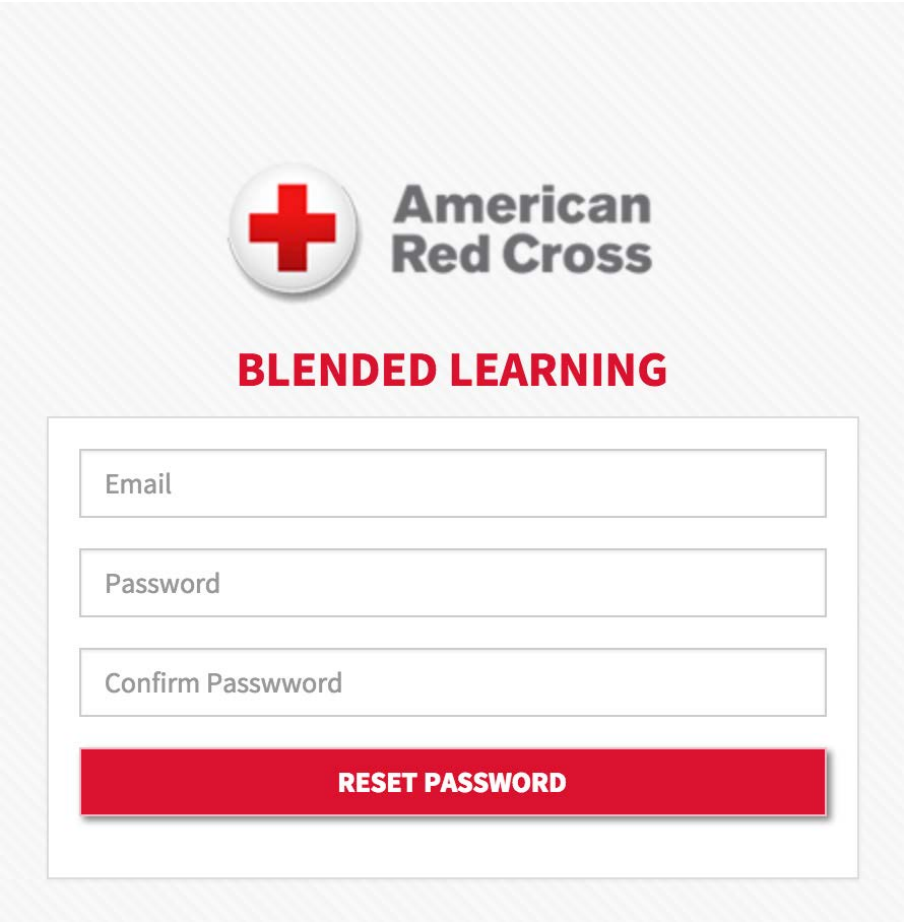
Email user receives will come from DO NOT REPLY – RED CROSS LEARNING.

Password Reset



This is the screen users see after they enter their email to reset their password.

Password Reset



This is the page that the email from DO NOT REPLY – RED CROSS LEARNING links to for user to reset their password.

Sample Online Completion Notice: FA/CPR/AED

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Proceed to Skill Session

Jane Smith

has successfully completed the online portion of

Adult CPR/AED

Bring this completion record to your in-person skill session. Successful completion of both the online portion and the in-person skill session is required for certification.

Tue Feb 9 10:35:47 GMT-0500 2016

Sample Online Completion Notice: BLS

American Red Cross

Completion Record

Congratulations!

FirstName LastName

has successfully completed the online portion for

Basic Life Support for Healthcare Providers

Successful completion of all online activities and in-person sessions is required for certification.

Tue Feb 9 10:54:30 GMT-0500 2016

Sample Online Completion Email

Dear First Name Last Name,

Congratulations! You've completed the online portion of your blended learning course for Workplace: Adult and Pediatric First Aid/CPR/AED. You are now ready for your in-person skills session.

Please print out your online course completion notice, or this email, and give it to your instructor when you go to your in-person class. You can also:

Have this email confirmation available on a device such as your mobile phone, and show it to your instructor
Login to your account and show the instructor your completion status displayed next to the course name that appears when you completed the online portion

YOU MUST PROVIDE PROOF OF COMPLETION TO YOUR INSTRUCTOR TO QUALIFY FOR THE IN-PERSON SKILLS SESSION!!

You can access the online portion of this course and refresh your knowledge at any time using the following link:

[AUTO POPULATED LINK HERE]

Simply login with your email address and password you used when you set up your account.

Thank you for choosing the American Red Cross!

Links and Course Codes for AP/LTP Clients

Course Name	Course Code	Direct Link
Adult and Pediatric First Aid/CPR/AED	HSSSFA516 r.2016 (n)	http://redcrosslearning.com/course/73d7a620-38d4-11e6-a59a-67acc4de20d4
Pediatric First Aid/CPR/AED	HSSSFA515 r.2016 (n)	http://redcrosslearning.com/course/6d5e4440-38d4-11e6-8d5d-c7bee0c93a9a
Adult First Aid/CPR/AED	HSSSFA514 r.2016 (n)	http://redcrosslearning.com/course/656f1120-38d4-11e6-a678-b58fed9c395e
Adult and Pediatric CPR/AED	HSSSFA513 r.2016 (n)	http://redcrosslearning.com/course/5f07b740-38d4-11e6-b2df-817c38bde446
Pediatric CPR/AED	HSSSFA512 r.2016 (n)	http://redcrosslearning.com/course/5626a980-38d4-11e6-82fd-45ed895d3022
Adult CPR/AED	HSSSFA511 r.2016 (n)	http://redcrosslearning.com/course/4a584e10-38d4-11e6-8b85-c93e099a7d75
First Aid	HSSSFA510 r.2016 (n)	http://redcrosslearning.com/course/11750e40-38d4-11e6-b133-51a402187f59
Basic Life Support for Healthcare Providers	HSSBLS101 r.2016	http://redcrosslearning.com/course/d4639880-d01b-11e5-a5e8-d572c14d508a