



The New American Red Cross Instructor's Corner releases February 15th, 2017, providing instructors with an enhanced platform for instructor resources, collaboration and support.

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Accessing the New Site

We encourage you to start using the new site immediately. On February 15th, you will receive an email from InstructorsCorner@redcross.org with a link to the new site along with your username and instructions to set your password. If you do not receive the email by end of day, please check your spam folders. Please note:

- **The new Instructor's Corner requires your username to be an email address.** If you did not change your username in the Learning Center to an email, it has been changed to the email address on your Learning Center profile. Use this email to login.
- **The new Instructor's Corner does not support Internet Explorer.** Either change your default browser or copy and paste the link into another browser. Supported browsers include Apple® Safari® version 9.x and 10.x on Mac OS X, Microsoft® Edge for Windows® 10, Mozilla® Firefox® and Google Chrome™.
- **To reenter site after initial login,** use <https://www.instructorscorner2.org>. We recommend you bookmark the site.

Features

- The ability to find what you need faster.
 - Site-wide and page search capabilities that include not only relevant documents but also discussion.
 - Shortcut buttons to things you do most often (Popular Actions).
 - Quick Links to other Red Cross websites, like the Instructor's Portal (online course record entry) and the Learning Center.
 - Data driven content allows resources to appear when relevant to your search query.
 - Easy access to course materials.
- A list of your instructor/instructor trainer certifications and expiration dates.
- A built-in discussion forum with groups for specific topics; will replace the Facebook instructor group.

- Topics include program areas such as First Aid/CPR/AED and Lifeguarding, Instructor Trainers and Training Networking.
- Ability to follow topics of interest, post to a forum, “like” content and choose to be notified when posts are updated.
- Ability to tag posts with a specific topic area for easy search later.
- A secure site that only certified Red Cross instructors can access.
 - Site requires login to access content based on level of certification.
 - Instructor Trainers will have access to Instructor Trainer Guides, exams and instructor course materials. No longer need to request from Training Support Center (TSC).
- The ability to chat with a customer service representative, submit cases to the TSC and track cases online.

Site metrics will enable the Red Cross to determine the most useful resources as well as information gaps so we can continually improve the information and features available on the site.

Transition Period

To avoid any disruption in service as you transition to the new site, the Facebook Instructors Group will remain up through March 15th, 2017. The old Instructor's Corner site will remain up for a period of time to be determined.

Additional Resources

- [Click here](#) to access Frequently Asked Questions (FAQ's).
- [Click here](#) to access the New Instructor's Corner WebEx Recording.